



# Homeland Security

## REQUEST FOR INFORMATION (RFI)

### Department of Homeland Security (DHS) HSIN Phoenix: Platform Replacement Project

THIS IS A REQUEST FOR INFORMATION (RFI) ONLY. The Department of Homeland Security (DHS), Office of the Chief Information Officer (OCIO), oversees delivery of the Homeland Security Information Network (HSIN) a comprehensive information and communication technology (ICT) based platform for information sharing with all homeland security partners. DHS aims to procure design, develop, implement, and migrate services to build a modern platform and suite of intuitive tools that enable efficient discovery, sharing, and analysis of Sensitive But Unclassified (SBU) information by federal, state, local, territorial, tribal, international, and private sector decision-makers and first responders. (See Attached Draft Statement of Objectives (SOO)).

This RFI is for planning purposes only and shall not be construed as an obligation on the part of the Government. This is NOT a Request for Quotations or Proposals. No solicitation document exists, and the Government may or may not issue a formal solicitation as a result of the responses received to this RFI.

The Government will not pay for any responses to this RFI. All costs incurred responding to this RFI will be solely at the interested party's expense. Failure to respond to this RFI will not preclude participation in any future solicitation. Any information received will become the property of the Government and will not be returned to the submitter. Interested parties are responsible for adequately marking proprietary or sensitive information.

Government technical experts drawn from staff within DHS and other federal agencies may review responses. The Government may use selected support contractor personnel to assist in the review of the RFI responses. These support contractors will be bound by appropriate non-disclosure agreements to protect proprietary information.

## **I. INTRODUCTION**

The purpose of this Request for Information (RFI) is to conduct market research to identify qualified and interested sources that could provide the services stated in the draft SOO, which will help the Government determine the feasibility of awarding a contract to procure services to design the recommended solution and build a series of Minimal Viable Products (MVPs) leading to the new HSIN platform. This project work will be titled HSIN Phoenix.

## **II. BACKGROUND**

The HSIN, as the designated information-sharing portal for DHS, is the principal platform for consolidation and/or interoperability with other DHS information sharing portals. In addition, HSIN is the only federal portal that provides information sharing among DHS and its federal, state, local, territorial, tribal, international, and private sector partners across the full spectrum of homeland security missions. By using the HSIN platform, these diverse communities work together to perform investigations, identify terrorist activities, respond to areas affected by natural disasters, and provide coordination during recovery operations. The capabilities offered in HSIN are critical to both day-to-day operational decision-making and successful execution of large-scale emergency operations.

The current platform is complex, costly, and not optimized for cloud-based and mobile features. To better support end-users and rapidly address threats to homeland security, DHS looks to redefine information accessibility and build a modern, comprehensive information sharing platform using cloud-based technologies to increase speed, mobility, and access to unclassified information.

## **III. SUBMISSION REQUIREMENTS**

Responses from “all” sources are requested. Other than Small Businesses, Small Businesses, 8(a) Small Businesses, HUBZone Small Businesses, Service-Disabled Veteran-Owned Small Businesses, Woman-Owned Small Businesses and Economically Disadvantaged Women-Owned Small Businesses are encouraged to respond.

Responses shall be a maximum of three (3) pages and include the following information:

- 1) Company name and address
- 2) Business size/socio-economic category under NAICS Code 54151
- 3) Points of contact including phone numbers and email addresses

- 4) Company CAGE code and Unique Entity Identifier (UEI) number
- 5) Identify contract vehicles available to DHS through which your services are provided such as government-wide contracts including General Services Administration Federal Supply Schedule etc.
- 6) A description of corporate experience for similar contracts and/or projects as described in the SOO. The description of the corporate experience may be from the private and/or public sectors. Please include the entity name, period of performance, total value, and brief summary of the scope.
- 7) An explanation of your company's Agile Software Development (ASD) and design methodology to include how this would be used to meet the requirements outlined in the SOO.

Submissions shall be made using Microsoft Office applications. Font shall not be smaller than 12-point Times New Roman. Please provide your response to this RFI no later than 12 pm Eastern Time on April 25, 2022 to Stacey MacMillan, at [Stacey.MacMillan@hq.dhs.gov](mailto:Stacey.MacMillan@hq.dhs.gov), Danielle Lachter at [Danielle.Lachter@hq.dhs.gov](mailto:Danielle.Lachter@hq.dhs.gov) and Andrea Walker, at [Andrea.Walker@hq.dhs.gov](mailto:Andrea.Walker@hq.dhs.gov). Any questions and inquiries must be submitted via email at the email addresses above.

The Government reserves the right to hold one-on-one meetings as a result of responses received from this RFI as part of its market research. Meetings may be held in particular with companies who provide comprehensive and relevant responses to the RFI.

Attachment: Draft Statement of Objectives (SOO)