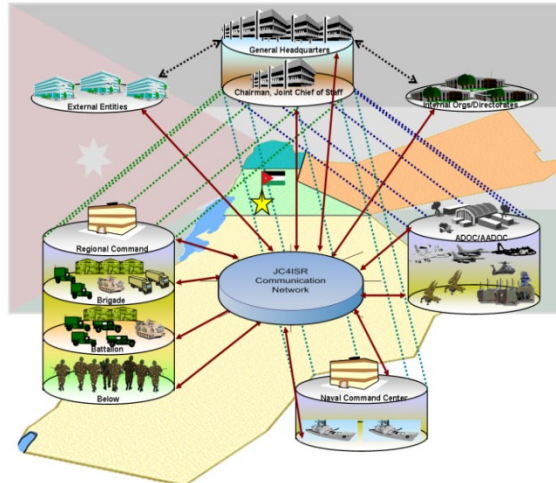


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Jordan Command, Control, Communications, Computers, and Intelligence, Surveillance, and Reconnaissance (JC4ISR)



Performance Work Statement (Version 2.3)

Jordan Armed Forces Highest Financial Requirement – Information Technology Equipment and Training

Prepared by the United States Army
Communications Electronics Command (CECOM)
Security Assistance Management Division (SAMDM)
Aberdeen Proving Grounds, Maryland

07 March 2022



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1 SCOPE

The US Army Communications Electronic Command (CECOM) Security Assistance Management Directorate (SAMD) has been tasked to assist the Royal Hashemite Kingdom of Jordan's Armed Forces (JAF) in improving the Jordan C4ISR (JC4ISR) capability. The primary focus of this effort will be to provide an increase in operational effectiveness by integrating design and equipment enhancements with the existing capability in country and provide the flexibility to allow for increased interoperability with other Jordanian defense systems.

1.1 BACKGROUND

As used in this PWS, the definitions for the following terms apply:

- Government – U.S. Government on behalf of Jordan
- End User – Jordan Armed Forces
- Program/Project – JC4ISR-IT: Jordan Armed Forces Information Technology Equipment and Training

1.2 PERIOD OF PERFORMANCE / PLACE OF PERFORMANCE

The Contract's total period of performance **shall not exceed eight (8) months** from date of contract award. All equipment/material procurements, deliveries, and training shall be accomplished within the contract's period of performance. The contractor shall also procure Original Equipment Manufacturer (OEM) commercial warranties as a part of this effort.

1.3 CONTRACT TYPE AND CONTRACT MANAGEMENT

This effort shall be a **Firm Fixed price (FFP) contract**. The Contracting Officer and Specialist will be from the Army Contracting Command and the Contracting Officer Representative (COR) will be from CECOM SAMD.

1.4 POST-AWARD CONFERENCE

The Government intends to convene a post award conference no later than 20 days after Contract award. The Contracting Officer will notify the contractor of the specific date, the CONUS location in the vicinity of Aberdeen Proving Ground, MD, and the agenda of the post award within 10 days of contract award.

1.5 INSPECTION and ACCEPTANCE

Pursuant to the Letter of Offer and Acceptance JO-B-YDM and FMS procedures, Inspection and Acceptance shall be at Origin by a delegated US Government Representative for all equipment and materials procured in CONUS and delivered under this contract. Origin is defined as the contractor's facilities in CONUS

1.6 TRANSPORTATION AND SERVICES

The contractor shall be responsible for consolidating all equipment at their facility. After Government approval and acceptance, the US Government will be

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responsible for shipping the equipment from the contractor's facility to Jordan. All other movement in CONUS shall be the responsibility of the Contractor.

1.7 SECURITY

There are no U.S. Government security requirements for this effort and a DD 254 will not be required. However, the contractor shall be responsible for safeguarding Jordanian sensitive materials and information during the performance of this task.

1.7.1 Security requirements on the Contractor

This section is reserved for OPSEC, AT Level 1, others; if identified by Security.

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2 APPLICABLE DOCUMENTS

- A. ISPM 15 – Guidelines for Regulating Wood Packaging Materials in International Trade
- B. MIL-STD-129R- Military Marking for Shipment and Storage
- C. ASTM D3951-10- Standard Practice for Commercial Packaging
- D. CECOM Regulation 380-16

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3 REQUIREMENTS

The contractor shall provide the Information Technology (IT) equipment and training services identified within the PWS. The contractor shall provide Program Management, material procurement, logistics and training.

3.1 Contractor Acquired Equipment/Material

The contractor shall provide all materials and equipment necessary to meet the requirements of this PWS. All material shall be new. All commercial material warranties that run with incidental items purchased shall be transferred to the government. The contractor will be responsible for enforcing any commercial warranties during the period of performance of this contract. Only material required to support the services of this contract will be acquired by the contractor.

3.2 PROGRAM MANAGEMENT

The contractor shall develop and implement a Management Program that clearly defines how the effort will be managed and have overall responsibility for the control, execution, management, and coordination of all work performed. The contractor designated Program Manager (PM) will ensure, using an appropriate management system, that all functions necessary to assure that all programmatic, logistical and other special requirements are performed and accomplished in a timely and compliant manner. The Management Plan shall be developed in accordance with **CDRL, DD Form 1423, Data Item A001, DO-MGMT-81117, Management Plan**. The PM will act as the single point of contact within the contractor's activity for all required program status information to include administration, managerial and financial.

The contractor shall develop an Integrated Master Schedule which shall include scheduling details for equipment delivery, training and acceptance by the government. This Master Schedule will also include scheduled completion and delivery of all required CDRLs and other contract documentation in accordance with **CDRL, DD Form 1423, Data Item A002, DO-MGMT-81650, Integrated Master Schedule**.

The contractor shall continuously monitor the technical performance of this contract, to include all subcontractors and deliver to the Government a monthly assessment report in accordance with **CDRL, DD Form 1423, Data Item A003, DO-MGMT-81466A, Contract Performance Report**. This report will convey the status of contractor activity during the previous month as well as cumulative contract performance. The performance report as a minimum shall discuss:

- a. Significant accomplishments and issues that arose during the reporting period
- b. Projected activities for the following and subsequent periods
- c. Subcontractor performance when applicable
- d. Program risks and mitigation efforts (technical, cost & schedule)
- e. Status of performance payments, as applicable

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- f. Dates and quantities of any hardware/software deliveries
- g. Any general meetings that occurred with the Government or End User representatives during the reporting period

The contractor shall plan for participating in regularly scheduled teleconferences and face to face meetings as required to discuss activities addressing contract performance and potential issues to reduce program risks. All meetings and teleconferences shall be reported in accordance with **CDRL, DD Form 1423, Data Item C001, DO-ADMIN-81505, Reports, Record of Meetings/Minutes.**

3.3 IT TECHNICAL REQUIREMENTS

The contractor shall provide IT equipment as defined in Table 1 – IT Equipment. All hardware shall be equipped with all necessary ancillary equipment for system use. All keyboards shall contain both Arabic letters and Latin Letters. All hardware shall be able to be powered and used in Jordan, to include but not limited to BS 1363 three-pin plugs and sockets. All IT equipment, to include but not limited to the printers, shall be able to operate on local Jordan power which is 230 Volts and 50 Hertz.

Table 1 – IT Equipment

Item Description	Quantity	Item Requirements Para
Workstation Computer	500	3.3.1
Desktop Computer	300	3.3.2
Laptop Computer	450	3.3.3
Monochrome Laser Printer	400	3.3.4
Color Laser Printer	50	3.3.5
ADF Scanner	50	3.3.6
Multifunctional All-in-One Printer	10	3.3.7
Rugged Tablet Computer	17	3.3.8
Nexus Switch	1	3.3.9

3.3.1 Workstation Computer

Contractor shall provide 500 workstation computers with monitor. The workstation computers shall meet or exceed the following components characteristics and requirements:

Table 2 – Workstation Computer Requirements

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Line	Workstation Computer Requirements	QTY
1	Processor-Intel Core i7-9700(3 GHz Up To 4.7 Ghz,12MB cache,8 Core)	1
2	Chipset- Intel Q370 Vpro	1
3	Form Factor- Tower	1
4	Memory- 8GB DDR4-2666Mhz. SDRAM	1
5	Hard Drive- 1 TB SATA (7200rpm)	1
6	SATA DVD Writer	1
7	21" KED- Monitor (Same brand as PC) with VGA, DP inputs, UK Power Cord	1
8	Graphics- Integrated Intel UHD 630	1
9	Arabic Language USB Keyboard (Same Brand preferred)	1
10	USB Optical Mouse (Same Brand)	1
11	Integrated High Definition Audio	1
12	Ethernet: Integrated (10/100/1000)	1
13	Expansion Slot- 1 full-height PCIe X 1,1 full-height PCIe X 16	1
14	Ports-4 USB 3.0,2 USB 2.0,1 RJ-45,1 VGA,1 DP,1 Audio in,1 Audio out	1
15	Power Supply- 100 ~ 240 VAC , 50-60 Hz	1
16	Drivers, UK Power Cord and Display Cable	1
17	OS- Windows 10 Pro 64 Bit	1
18	Standard 3-year warranty, OCONUS Support	1
19	Keep Your Hard Drive, 3 Year	1
21	Monitor OCONUS Advanced Exchange Service, 3 Years	1

3.3.2 Desktop Computer

Contractor shall provide 300 desktop computers with monitor. The workstation computers shall meet or exceed the following components characteristics:

Table 3 – Desktop Computer Requirements

Line	Desktop Computer Description/Requirements	QTY
1	Processor- Intel Core i9-9900 (3.1 GHz up to 5 Ghz,16MB cache,8 core)	1
2	Chipset- Intel Q370-Vpro	1
3	Mini Desktops (SFF or Microtower not accepted)	1
4	Memory- 16 GB DDR4- 2666Mhz. SDRAM	1
5	Hard Drive- 1 TB SATA (7200rpm)	1
6	Monitor Bracket to mount desktop behind the monitor	1
7	DVD +/- RW Internal (Preferable) or External	1
8	21" LED- Monitor (Same Brand) with VGA, DP inputs, Video Cables, UK power Cord	1
9	Integrated Intel UHD 630	1
10	Arabic Language USB Keyboard (same brand preferred)	1
11	USB Optical Mouse (same brand)	1
12	Integrated High-Definition Audio	1
13	Ethernet: Integrated (10/100/1000)	1

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Line	Desktop Computer Description/Requirements	QTY
14	Ports-3 USB 3.0,2 USB 2.0,1 RJ-45,1 VGA,1 DP,1 Audio in,1 Audio out	1
15	Power Supply- 100~240 VAC, 50-60 Hz	1
16	Drivers, UK Power Cord and Display Cable	1
17	OS- Windows 10 Pro 64 Bit	1
18	Standard 3-year warranty, OCONUS Support	1
19	Keep Your Hard Drive, 3 Years	1
20	Monitor OCONUS Advanced Exchange Service, 3 Years	1

3.3.3 Laptop Computer

Contractor shall provide 450 laptop computers. The laptop computer shall meet or exceed the following components characteristics:

Table 4 – Laptop Computer Requirements

Line	Laptop Computer Description/Requirements	QTY
1	Processor-Intel Core i7-10710U (1.1 GHz up to 4.7Ghz,12MB cache,6 core)	1
2	Chipset- Intel integrated with processor	1
3	Memory- 8 GB DDR4- 2666 MHz, SDRAM	1
4	Hard Drive- 1 TB SSD	1
5	DVD +/- RW Internal (Preferable) or External	1
6	15.6" HD (1366X768) Anti- Glare LED- Backlit Diagonal	1
7	Integrated Intel UHD Graphics	1
8	Ports-2 USB 3,1 USB 3 Type- C, 1 HDMI, VGA (or HDMI to VGA),1 RJ45	1
9	Headphone/ Microphone Combo	1
10	AC Power Adapter	1
11	High Definition Audio	1
12	Ethernet (10/100/1000); GIG NIC, Wireless 802.11 b/g/n	1
13	Primary 3- cell 45 Whr Battery	1
14	Internal Qwerty Backlit Keyboard, Arabic Keyboard preferred	1
15	Drivers, UK Power Cord	1
16	OS- Windows 10 Pro 64 Bit	1
17	Standard 3-year warranty, OCONUS Support	1
18	Keep Your Hard Drive, 3 Year	1

3.3.4 Monochrome Laser Printer

Contractor shall provide 400 monochrome printers. The printers shall meet or exceed the following components characteristics:

Table 5 – Monochrome Laser Printer Requirements

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Line	Monochrome Laser Printer Requirements	QTY
1	Print Speed- 50PPM	1
2	Printing Method- Monochrome	1
3	1200 X 1200 dpi resolution	1
4	Double Sided Printing- Automatic duplex	1
5	1 GB memory RAM	1
6	Hi-speed USB 2.0 , Gigabit Ethernet And wireless network interface	1
7	All drivers and utilities should be included, USB cable	1
8	3-years warranty including labor and spare parts	1
9	UK Power Cord	1

3.3.5 Color Laser Printer

Contractor shall provide 400 monochrome printers. The printers shall meet or exceed the following components characteristics:

Table 6 – Color Laser Printer Requirements

Line	Color Laser Printer Requirements	QTY
1	Print Speed- 33 PPM	1
2	Printing Method- COLOR	1
3	1200 X 1200 dpi resolution	1
4	Double Sided Printing- Automatic duplex	1
5	1 GB memory RAM	1
6	Hi-Speed USB 2.0, Gigabit Ethernet	1
7	All drivers and utilities should be included , USB cable	1
8	3-years warranty including labor and spare parts	1
9	UK Power Cord	1

3.3.6 ADF Scanner

Contractor shall provide 400 monochrome printers. The printers shall meet or exceed the following components characteristics:

Table 7 – ADF Scanner Requirements

Line	ADF Scanner Requirements	QTY
1	Sheeted Scanner	1
2	Scan Mode- Duplex/ simplex, color/ gray scale/ monochrome	1
3	600 dpi resolution	1
4	Scan Speed- 70 PPM/ 140 IPM	1
5	ADF Capacity- 80 sheets	1
6	Duty Cycle (Daily)- 7000 sheets/ day	1
7	Paper format- A4, A5, and legal	1

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8	USB enabled	1
9	Compatible OS- win7, win8.1, Win 10	1
10	Driver- ISIS, TWAIN	1
11	Power Supply- 100 ~ 240 VAC , 50-60 Hz.	1
12	Power cable, USB cable and software	1
13	3-years warranty including labor and spare parts	1
14	UK Power Cord	1

3.3.7 Multifunction All in One Printer

Contractor shall provide 400 monochrome printers. The printers shall meet or exceed the following components characteristics:

Table 8 – Multifunction All in One Printer Requirements

Line	Multifunctional All In One Printer Requirements	QTY
1	Function- Print, Copy, Scan, Fax	1
2	Up to 999 copies	1
3	Color faxing	1
4	Fax transmission speed- 4 sec per page	1
5	Fax Memory- Up to 400 Pages	1
6	1200 X 1200 dpi resolution	1
7	Print Speed- 20PPM	1
8	Memory (RAM)- 512 MB	1
9	Connectivity- 1 USB 2.0 ; 1 Host USB ;1 Ethernet ; 1 Wireless 802.11b/g/n; 2 RJ-11 Modem Port	1
10	3-years warranty including labor and spare parts	1
11	UK Power Cord	1

3.3.8 Rugged Tablet Computer

Contractor shall provide 17 10.1 inch rugged tablet with the following accessories:

- USB Keyboard,
- Additional battery (60 second hot swap time)
- Vehicle docking station with D-sub 9-pin connector
- Vehicle power adapter
- Vehicle installation kit

Rugged tablet specifications are as follows:

- Core i5 10310U / 1.7 GHz
- Intel vPro Platform
- Win 10 Pro 64-bit

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- 16 GB RAM- DDR4
- 512 GB SSD NVMe
- 10.1 inch IPSa touchscreen 1920x1200 UHD Graphics
- Intel Wi-Fi 6 AX 201
- Bluetooth
- 4G - LTE
- GPS Receiver
- IP65, MIL-STD-461G, MIL-STD-810H, OPAL
- OEM Limited warranty - 3 years

3.3.9 Nexus Switch

Contractor shall provide one Nexus 9504 Switch. The switch shall meet or exceed the following components characteristics:

Table 9 – Nexus Switch Requirements

Nexus Switch Requirements			
Line	Part Number	Description	QTY
1	N9K-C9504	Nexus 9504 Chassis with 4 linecard slots	1
2	CON-SNT-N9504	SNTC-8X5XNBD Nexus 9504 Chassis with 4 linecard slots Service Duration: 36 Months	1
3	MODE-NXOS	Dummy PID for mode selection	1
4	NXOS-9.3.5	Nexus 9500, 9300, 3000 Base NX-OS Software Rel 9.3.5	1
5	N9K-SC-A	System Controller for Nexus 9500	2
6	N9K-C9504-FM-E	Fabric Module for N9504 with 100G support, ACI and NX-OS	4
7	N9K-C9504-RMK	Nexus 9504 Rack Mount Kit	1
8	N9K-C9500-ACK	Nexus 9500 Accessory Kit	1
9	N9K-PAC-3000W-B	Nexus 9500 3000W AC PS, Port-side Intake	3
10	CAB-AC-2500W-INT	Power Cord, 250Vac 16A, INTL	3
11	N9K-C9504-FAN	Fan Tray for Nexus 9504 chassis, Port-side Intake	3
12	N9K-C9504-FM-CV	Nexus 9508 Fabric Module slot cover	2
13	N9K-C9500-LC-CV	Nexus 9500 Linecard slot cover	3
14	N9K-C9500-P-CV	Nexus 9500 Power Supply slot cover	1
15	N9K-C9500-SUP-CV	Nexus 9500 Supervisor slot cover	1
16	NXOS-AD-M4	NX-OS Advantage License for Nexus Modular 4 Slot	1
17	CON-ECMU-N954ALAN	SWSS UPGRADES NX-OS Advantage License for Nexus Modula Service Duration: 36 Months	1
18	C1-SUBS-OPTOUT	OPT OUT PID FOR C1 ADV Subscription USE ONLY	1
19	N9K-SUP-A+	Supervisor for Nexus 9500	1
20	N9K-X97160YC-EX	Nexus 9500 NX-OS linecard, 48p 10G/25G with 4p 100G QSFP28	1

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3.4 Classroom Training

The contractor shall provide the following classroom training, as identified in Table 11. The training shall occur in the United States. The contractor shall provide hotel accommodations for each student. The contractor shall provide daily per diem (meals/incidentals/expenses) for each student. Hotel and per diem rates shall follow US General Services Administration (GSA) rates for reimbursements of per diem and hotel costs. GSA website and rate information can be found at: <https://www.gsa.gov/travel/plan-book/per-diem-rates>. The contractor shall provide all ground transportation to/from the airport and the classroom.

Table 10 – Classroom Training Requirements

Line	Classroom Training	Class Duration	Students per Class
1	PMI Agile Certified Practitioner (PMI-ACP) [®]	3 days	4
2	AZ-400: Designing and Implementing Microsoft DevOps Solutions	5 days	4
3	FOR508: Advanced Digital Forensics and Incident Response.	6 days	4
4	SEC511: Continuous Monitoring and Security Operations.	6 days	4
5	Introducing Cisco Nexus 9000 Switches in NX-OS Mode (DCINX9K)*	3 days	4
6	Configuring VXLANs on Cisco Nexus 9000 Series Switches (DCVX9K)*	2 days	4
7	Managing Enterprise Networks with Cisco Prime Infrastructure	5 days	4

* If a Cisco training course is End of Life, Cisco recommended replacement course can be provided.

There are an estimated 30 days of classroom training required. The contractor shall plan and coordinate two trips for classroom training. Each trip shall cover 15-17 days of classroom training without breaking classroom topics between trips. The contractor shall provide training plan and training material, in accordance with CDRL E001, Training Materials.

3.4.1 Manuals

All training materials and manuals shall be written in the English Language, prepared in contractor format and submitted in accordance with CDRL, DD Form 1423, Data Item E002, Training Materials.

3.5 Transferable Original Equipment Manufacturer (OEM) Commercial Warranties

As a part of this effort, the contractor shall procure extended OEM commercial warranties for all materials/incidental items which shall be transferable to the End User (JAF) and will be valid for not less than 36 months. All commercial warranties will be provided in accordance with **CDRL, Data Item J001, DI-SESS-81639, Warranty Performance Report.**

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4 CONTRACTOR RESPONSIBILITIES WITH THE HOST NATION (END-USER)

The contractor shall coordinate with the US Government in advance all contractor, subcontractor, and vendor interactions with the end user (host nation). The contractor shall be responsible for coordinating all host nation permissions, access, applications, coordination with end user personnel, and use of facilities. The contractor shall be responsible for properly completing and handling security pass applications for all personnel who work on this project, including subcontractor personnel. A list of such personnel, application forms, photographs, passport, and any other required documentation shall be submitted to the appropriate end user agency no less than 30 days before the date they are required to work at a site. This shall include initial base pass applications and subsequent renewals, when required. The contractor is also responsible for returning the passes to the end user if required.

5 ACRONYMS

ACA	After Contract Award
ALSC	American Lumber Standard Committee
APO	Army Post Office
C2	Command and Control
C4ISR	Command, Control, Computers, Communications, Intelligence, Surveillance, and Reconnaissance
CDR	Critical Design Review
CDRL	Contractor Data Requirements List
CFE	Commercially-Furnished Equipment
CoC	Certificate of Completion
CONUS	Continental United States
COTS	Commercial off-the-shelf
DIDs	Data Item Descriptions
DMEA	Defense Microelectronics Activity
DOD	Department of Defense
ECP	Engineering Change Proposal
FFP	Firm Fixed Price
FMS	Foreign Military Sales
FOB	Freight on Board
FOUO	For Official Use Only
GFE	Government Furnished Equipment
GHQ	General Headquarters
I&CO	Installation and Checkout
IAW	In Accordance With
ICASS	International Cooperative Administrative Support Services
ILS	Integrated Logistics Support
ILSP	Integrated Logistics Support Plan
ISO	International Organization For Standardization
ISPM	International Standards for Phytosanitary Measures
IUID	Item Unique Identification
JAF	Jordan Armed Forces
JC4ISR	JAF Command, Control, Computers, Communications, Intelligence, Surveillance, and Reconnaissance
JTR	Joint Travel Regulations

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LHC	Long Haul Communications
LM	Last mile
LOA	Letter of Offer and Acceptance
NATO	North Atlantic Treaty Organization
O&M	Operations and Maintenance
OCONUS	Outside the Continental United States
PCO	Procuring Contracting Officer
PIPC	Property in Possession of Contractor
PM	Program Manager
PMR	Program Management Review
POC	Point of Contact
POP	Period of Performance
PWS	Procurement Work Statement
QA	Quality Assurance
SAMD	Security Assistance Management Directorate
PWS	Statement of Work
SPO	Special Projects Office
SRD	Systems Requirement Document
STR	System Trouble Report
TIM	Technical Interchange Meetings
US	United States
USG	United States Government
WAN	Wide Area Network
WPM	Wood Packing Material

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