

REQUEST FOR PROPOSAL

Department of Human Services

Med-QUEST Division

No. RFP-MQD-2022-001

External Quality Reviews and Peer Review Organization Services of Medicaid QUEST Integration Managed Care Organizations/Prepaid Inpatient Health Plan for the Medicaid Program

Pursuant to the Hawaii Public Procurement Code, Chapter 103D, Hawaii Revised Statutes, the State of Hawaii, Department of Human Services (DHS), Med-QUEST Division (MQD), is soliciting sealed proposals from a qualified organization to provide all federally required Peer Review Organization (PRO) services for the state Medicaid program as well as provide all federally mandated External Quality Review Organization (EQRO) services to the Medicaid population.

Request for Proposal documents may be obtained from MQD through a written request on organization letterhead sent by email to Renee Souza, email: rsouza2@dhs.hawaii.gov. This request shall include the name of the company, business address, contact person, telephone, email address and the RFP solicitation number.

Proposal submissions shall be submitted to a DHS designated electronic submission site provided to each Offeror upon receipt by MQD of a Notice of Intent To Propose. The deadline for Notice of Intent To Propose is September 21, 2021, 2:00 p.m. Hawaii Standard Time (HST).

Sealed proposals must be received by the Department of Human Services, Med-QUEST Division on or before October 4, 2021, 2:00 p.m. HST. The designated electronic submission site can be reviewed or revised until 2:00 p.m. HST, on October 4, 2021. After this date and time, the DHS proposal designated electronic submission site will be closed to prevent further proposal submissions or revisions. Mailed or hand delivered proposals will not be accepted.

Offerors are encouraged to carefully read the entire RFP document. The deadline for submission of written questions is September 10, 2021, 2:00 p.m. HST. All written questions will receive a written response from the State by September 17, 2021.

Cathy Betts, Director
Department of Human Services